



A Culture that Delivers for Clients

Featuring:

Suzanne Egan, Global HR Lead for Technology, MSCI

Faye Woodhead, Head of Talent Attraction & Mobility, MSCI

Q:

How has the culture at MSCI evolved over time?

Suzanne Egan:

MSCI has always had a focus on growth. We've grown dramatically over the years, both organically and through acquisition. All the acquisitions and growth have really helped us continue to support our clients and provide investment solutions. For example, the most recent acquisition of RCA has propelled our growth in private assets. The frameworks being built allow us to integrate new content into our technology platforms, which allow us to innovate faster and ultimately allows our clients to customise more than ever before.

Today, we still have the same growth mindset as we nurture our talent. Over the last six or seven years, MSCI has invested dramatically in a high-performance and growth culture, with the clients at the centre of everything we do. Our ability to attract and retain exceptional talent is critical to our success and the success of our clients.

Q:

How does the talent and culture at MSCI support client success?

Suzanne Egan:

The talent and culture at MSCI truly allows us to support our clients. Our talented professionals are key to our success, our products and strengthening our client relationships. It's our inclusive culture, thought leadership and passion that drive us to deliver. The client really is at the center of everything we do, from our technology strategy to our talent strategy. We hire and develop a combination of content experts and technical experts, and it's critical to have both so we can provide the best solutions for our clients.

At MSCI we have achieved great success and operate like a bigger organization, but we get things done with the same agility of a smaller organization. This aspect of our culture is very attractive to people who want to have an impact, so the calibre of people we attract to support our clients is excellent. We have a platform, technology and expertise while also remaining incredibly nimble, so





clients are not getting lost in a big corporate machine, and are getting the solutions, expertise and technology they demand.

Q:

How is MSCI working to support and grow diverse talent?

Faye Woodhead:

Diversity, equity and inclusion is at the cornerstone of all we do at MSCI. We see the commercial and societal benefit in the diversity of our workforce, and put simply it's just the way we do business. The way we attract, hire and develop all talent is inclusive, and it's driven by our leaders, as well as our employees around the world. Our Employee Resource Groups, or ERGs, are a key part of that, and they are grass roots organizations that focus on awareness and education, and the power of networks both internally and externally, and we measure the results across various intersecting groups.

Our ERGs include, for example, our Women's Leadership Forum, Women In Technology, Pride, All Abilities, our Black Leadership Network, our Asian American and Pacific Islander group, and last but not least Hola!, which supports our Hispanic colleagues globally. In addition to these groups we measure progress, and there is also a formal link to our executive pay. This links back to MSCI's environmental, social and governance, or ESG, focus. Every managing director at the organization has a proportion of their pay that's linked to results they achieve in respect of our DE&I go als.



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